Privacy Policy

1. Introduction Yedid Nefesh ("we," "our," "us") values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information. By accessing our website, products, or services, you agree to the terms outlined in this policy.

2. Information We May Collect We may collect the following types of information:

- Personal Information (e.g., name, email address, phone number, mailing address)
- Device and Usage Information (e.g., IP address, browser type, operating system)
- Communication Preferences and Customer Support Interactions

3. How We Use Your Information We use the information we collect to:

- Provide, maintain, and improve our products and services
- Process transactions and fulfill orders
- Communicate with you, including sending updates, promotional offers, and responding to inquiries
- Ensure security and fraud prevention
- Comply with legal obligations

4. SMS Terms and Conditions

You agree to receive informational messages (appointment reminders, account notifications, etc.) from Yedid Nefesh. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at info@yedidnefeshsupport.org . You can opt out at any time by replying STOP.

5. How We Share Your Information We do not sell your personal information.

However, we may share your information with:

- Service providers and partners assisting in business operations
- Legal authorities if required by law
- In the event of a business merger or acquisition

Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

6. Data Security We implement appropriate security measures to protect your information. However, no method of data transmission over the internet is 100% secure.

7. Your Rights and Choices Depending on your location, you may have the right to:

- Access, update, or delete your personal information

- Opt out of marketing communications
- Restrict data processing under certain conditions

8. Changes to This Privacy Policy We may update this policy from time to time. Changes will be posted on our website with the updated effective date.

9. Contact Information If you have any questions about this Privacy Policy, you can contact us at: Yedid Nefesh Support
12 Boerum Street Suite #301
info@yedidnefeshsupport.org
718-400-1550